Useful contacts

If you have a safeguarding concern

- Our Designated Child Protection Officer at stayingsafe@theaccessproject.org.uk
- Call our Safeguarding line on 020 4513 5999, press one (Monday to Friday, 09:00 to 17:30)
- For additional safeguarding advice, the NSPCC Helpline on 0808 800 5000 is available.

If you have a question about your student or tutorial content

- Your UAO - you'll get their email address when you are matched with your student.

If you missed a session, will miss a session or your weekly safeguarding and attendance form isn't working

- Your UAO - you'll get their email address when you are matched with your student.

If you have a question or issue with the online tuition platform or would like to request support with IT issues

- Our Online Tuition team at onlinetuition@theaccessproject.org.uk.

If you have a question about Kerboodle or any of our tuition resources

- Our Volunteering team at volunteering@theaccessproject.org.uk.

If you have a question about the Volunteer Portal
- Our Volunteering team at volunteering@theaccessproject.org.uk.

If you have a general question about volunteering with us or a question while you are becoming ready to tutor or are not yet matched

- Our Volunteering team at volunteering@theaccessproject.org.uk
- Call our volunteering line on 020 4513 5999, press two (Monday to Friday, 09:00 to 17:30).

For general inquiries

- Contact us at info@theaccessproject.org.uk
- Call our main line on 020 4513 5999 (Monday to Friday, 09:00 to 17:30).