

Contact the Group Tuition Team at grouptuition@theaccessproject.org.uk if:

- You have a question about your group(s) or a student within a group
- You missed a tutorial or will miss a tutorial
- You have a question about Kerboodle or any of our resources
- You want to request Kerboodle access for any of your students
- You have a question about Quality Assurance for Tuition
- You have a question about invoicing or payment
- You have a general question about tutoring with us

Contact our Online Tuition Team at onlinetuition@theaccessproject.org.uk if:

- You have a question about or issue with the online tutoring platform
- Either yourself or a student are having audio, webcam or Wi-Fi issues during tutorials
- Any of your students are having trouble using equipment from us

Contact our Safeguarding Team at stayingsafe@theaccessproject.org.uk if:

- You have any safeguarding queries
- You need to report any safeguarding incidents or concerns

For general inquiries

- Contact us at info@theaccessproject.org.uk
- Call our main line on 020 4513 5999 (Monday to Friday, 09:00 to 17:30).